

NovaCentral

NovaCentral is our central support server and an excellent example of one application of Nova Link Professional 2.0. We use it for the purposes of demonstrating our software and providing technical support.

Calling with VT-100

You can use your favorite terminal program to call NovaCentral and download NovaTerm 2.0. Set up your software to dial 714 840-6082. Use from 300 to 9600 bps and standard terminal settings (N,8,1, Full) . When NovaCentral asks you to enter your user ID, type in "New" to setup a new user account. Before you get to the main menu you will be given the chance to download either the color or black-and-white version. After you have done this, insert your new User ID and password into the Account Info of Novaterm and call back to see the graphic interface.

Calling with NovaTerm 2.0™

To call NovaCentral, double click on the "NovaCentral..." config file. The first screen available has the options "Call" or "Cancel." Click on "Call" button. NovaTerm 2.0 will go through the call sequence and connect to NovaCentral, or begin to redial if it is busy.

Note: If you already have an account setup on NovaCentral, insert the account information in the "Account Information" selection under file and call with your account and disregard the new user signup discussed here.

After you connect, you will be put through the new user sign-on process. Once this process is completed, NovaCentral will give you your new user ID and password. Insert these in the "Account Info" under file and "Save" the settings so that you can log on as yourself the next time you call. (This is illustrated in pictures in the previous section on NovaTerm 2.0.)

When you log on you will be presented with the "Welcome" screen. Click "Continue" after reading the message. You will eventually get to the Main Menu:

his is our Main Menu. Menus can be COMPLETELY customized at the designer's discretion. As a guest you will only be able to invoke a few of the options:

Product Info, Feedback, the NovaTerm Library and Log Off. The Sysop Support section is only accessible by System Operators of NovaLink servers. This restriction is accomplished by a very powerful and flexible access system. The product information section allows for you to explore what we have to offer on your own:

y clicking on the Product Info icon in the Main Menu, you will be brought to our product information center. This section has been designed to help answer most questions asked about NovaLink and ResNova and offers you the ability to look at other custom servers who have a different purpose than NovaCentral.

If you have a color monitor, these pictures are much more impressive. We used our favorite painting and drawing programs (Adobe Photoshop™ and Aldus Freehand™) to create the graphics, and MacRecorder™ for the sounds. You are encouraged to use your favorite programs in conjunction with scanners or any other equipment you might have to design your information server.

Product Questions and Answers

By clicking on the Product Q&A icon, you will enter the product information section. This is a public message base that has information about features and pricing. You are invited to read the questions and answers that others have asked, and add your own where necessary. This is similar to "Forums", "Special Interest Groups" or "Conferences" as they are referred to by others in the industry.

NovaLink Professional Sysops

This message base allows you to communicate with NovaLink Professional sysops who are currently using our products. You can ask them questions to get their perspective as other users of NovaLink. Post any questions you might have, and check back in a day or so to see if anyone has responded. You can also send a specific Sysop E-Mail using the "Mail" pull-down menu.

Voting

We have set up a simple voting topic to illustrate an important feature of NovaLink 2.0. Our research has showed us that the users often drive the evolution of a server they regularly connect to. Voting questions give you a quick way to poll the opinions of your users and review the tallies at any time.

Survey

NovaLink Professional 2.0 has the a powerful survey capability. We have set up a series of questions whose answers are written to a pre-defined text file for summary or analysis. The questions asked with this section are just those that we decided to ask at that time. We could have asked anything, and are able to have our information server make decisions based on the answers given. Almost any NovaLink Professional 2.0 system you call will have its own unique survey, depending on what information the System Operator decided they wanted.

More Information

Click on the Feedback options to send a private electronic mail message directly to a Res Nova representative if you have a specific question, or call us at 714/840-6082 Monday through Friday during business hours, Pacific time.